

CRISIS LEADERSHIP: STRATEGIES FOR HIGH-STAKES DECISION-MAKING



WHEN

Nov 17–18, 2026

PRICE

\$5,500

WHERE

Cambridge, MA

EXECUTIVE CERTIFICATE TRACK

Management and Leadership

Crises today unfold faster, spread further, and carry greater operational, financial, and reputational consequences than ever before. In these moments, organizations cannot simply rely only on crisis plans. They must also rely on leadership.

Crisis Leadership is an intensive two-day executive program prepares senior executives to lead organizations through complex crises. Designed specifically for board members, C-suite leaders, and senior executives, this course focuses on the unique leadership demands of crisis situations, where incomplete information, competing priorities, public scrutiny, and accelerated decision-making require a fundamentally different approach than day-to-day management.

Through faculty-led discussions, real-world case analyses, executive frameworks, peer exchange, and an immersive multi-crisis simulation, participants will explore how organizations can maintain operational continuity, preserve trust, coordinate effectively across stakeholders, and make sound strategic decisions under pressure. The course examines a broad range of contemporary crisis scenarios, including AI-enabled fraud, cyber incidents, supply chain failures, natural disasters, reputational crises, grid failures, executive misconduct, and communications breakdowns.

A defining feature of the experience is the executive-level crisis simulation on the final half-day of the program. Participants will assume leadership roles and respond to a rapidly evolving, multi-layered crisis scenario in real time.

Please visit our website for the most current information.

executive.mit.edu/crisis

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MANAGEMENT
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FACULTY*



Steve Goldman



Sandra Galletti

**Please note, faculty may be subject to change.*

TAKEAWAYS

By the end of this program, participants will be able to:

- Understand the distinct leadership capabilities required to manage crises effectively at the executive level
- Strengthen decision-making under pressure in environments characterized by uncertainty, ambiguity, and accelerated timelines
- Identify how organizations should prepare for crises before they occur, including governance structures, escalation pathways, and communication protocols
- Coordinate effectively with crisis management teams, operational leaders, communications teams, boards, regulators, and external stakeholders
- Assess the organizational, operational, financial, legal, and reputational impacts of different crisis types
- Respond more effectively to emerging crisis risks
- Improve executive communication strategies for employees, media, regulators, customers, and investors during high-pressure events
- Develop practical executive-level checklists and action plans to strengthen organizational resilience and crisis readiness
- Experience the pace and pressure of crisis leadership through an immersive simulation environment

WHO SHOULD ATTEND

This course is designed for board members, C-suite leaders, and senior executives responsible for leading organizations through crises and periods of disruption. It is particularly relevant for senior leaders overseeing enterprise risk, crisis management, cybersecurity, operations, communications, legal and compliance, human resources, business continuity, strategy, finance, public affairs, and regulatory engagement.

The program can be applied to all industries. It is designed for executives across sectors seeking to strengthen their ability to lead under pressure, navigate uncertainty, and build more resilient organizations.

CONTACT INFORMATION

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